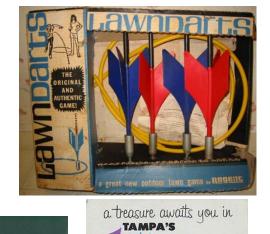
# The Aging Workforce and It's Financial Impact

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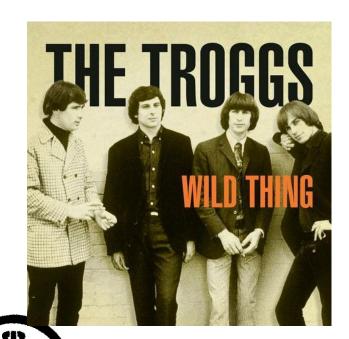




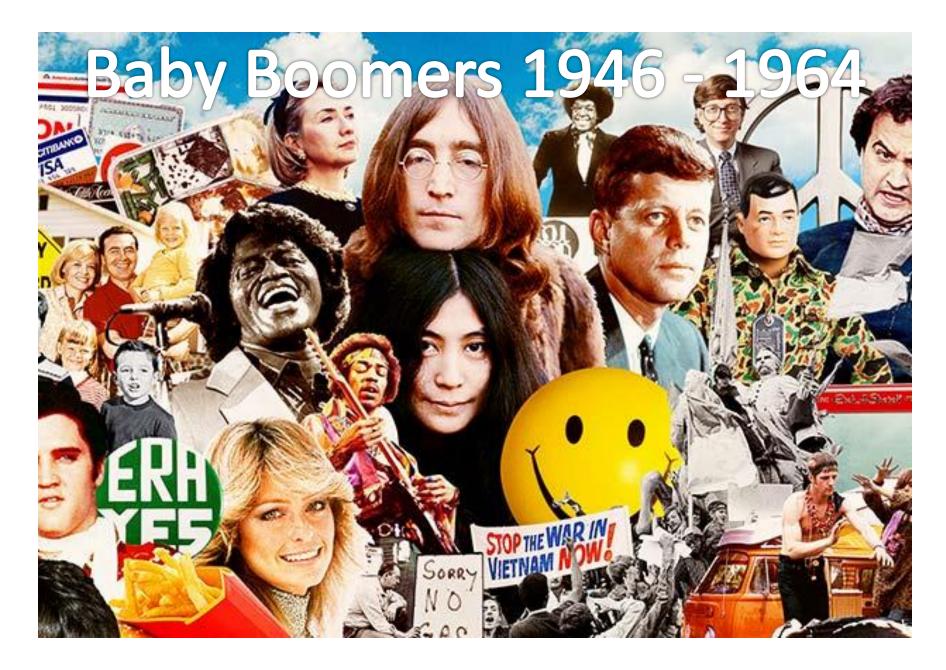








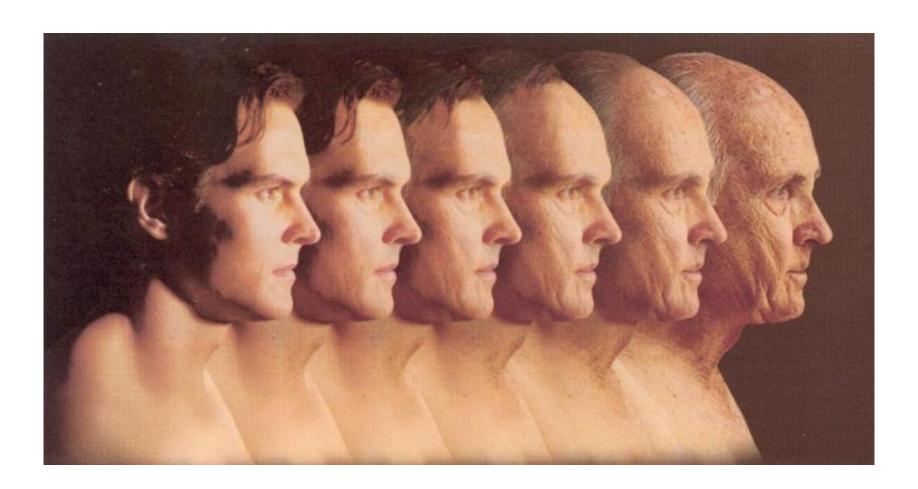
**Southern Bell** 



#### Discussion

- ➤ Understanding the Issue
- Changes Associated with Aging
- >Impact on Work-Related Injuries
- > Rethinking the Work Environment
- > Rethinking Wellness
- ➤ Your Challenge

### **Understanding the Issue**



# **Baby Boomers are Getting Older**

- Over the past decade employees in the 45 year-old and over category have increased by 49% and make up 44% of the workforce
- The age group over 55 has grown to 21% of the workforce
- Between 2008-2018, the number of workers age 55 and older is projected to increase by 12 million (43%)

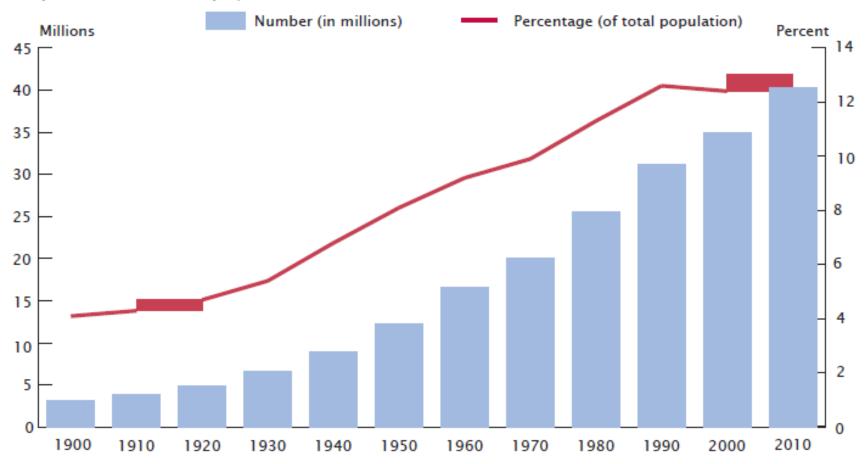
US DOL/BLS Data

Board of the Tampa Bay Association for Financial Professionals, March 24, 2017

**Baby Boomers** 

#### Population 65 Years and Older by Size and Percent of Total Population: 1900 to 2010

(For more information on confidentiality protection, nonsampling error, and definitions, see www.census.gov /prod/cen2010/doc/sf1.pdf)



Sources: U.S. Census Bureau, decennial census of population, 1900 to 2000; 2010 Census Summary File 1.

#### Retirement

 Age 65 is no longer the "normal" retirement age



- Employees are delaying due to economics, including the need for medical benefits and sufficient resources to retire
- 80% of Baby Boomers plan to work after retirement age
- Many adults are leading active, healthier lifestyles, which lead to longer life

AARP data

# The Future is Right NOW!

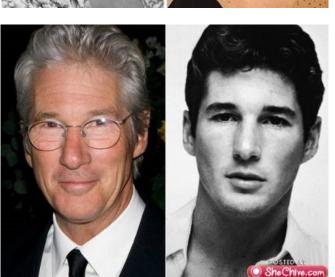
| 2012 Industry Ageing Statistics               | % of Emplo yees <u>&gt;</u> 45 | Media<br>n age |
|-----------------------------------------------|--------------------------------|----------------|
| Total, all industries                         | 44%                            | 42.3           |
| Agriculture, forestry, fishing, and hunting   | 55%                            | 47.5           |
| Crop production                               | 53%                            | 46.7           |
| Mining, quarrying, and oil and gas extraction | 42%                            | 41.5           |
| Construction                                  | 44%                            | 42.6           |
| Manufacturing                                 | 50%                            | 44.7           |
| Wholesale and retail trade                    | 39%                            | 39.3           |
| Wholesale trade                               | 47%                            | 43.8           |
| Retail trade                                  | 38%                            | 37.9           |
| Transportation and utilities                  | 54%                            | 46.3           |
| Information                                   | 41%                            | 41.4           |
| Financial activities                          | 48%                            | 43.9           |
| Professional and business services            | 44%                            | 42.6           |
| Education and health services                 | 47%                            | 43.7           |
| Leisure and hospitality                       | 26%                            | 31.4           |
| Other services                                | 46%                            | 43.1           |

Percent of workforce over 45 years of age, by industry

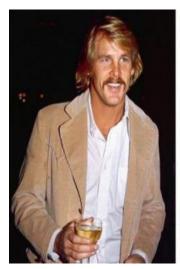
2013 BLS, Current Population Survey

# **Changes Associated with Aging**











# **Common Effects of Aging**

- Loss of muscle mass resulting in decreased strength
- Increased stiffness and reduced flexibility that impacts range of motion
- Poorer visual and auditory acuity
- Tire more quickly, recover slower

- Lower dexterity
- Reduced physical fitness level and aerobic capacity
- Slower cognitive speed
- Increased risk of chronic disorders, disease and obesity – diabetes, heart disease, cancer, COPD, high BP

# **Body and Mind Changes**

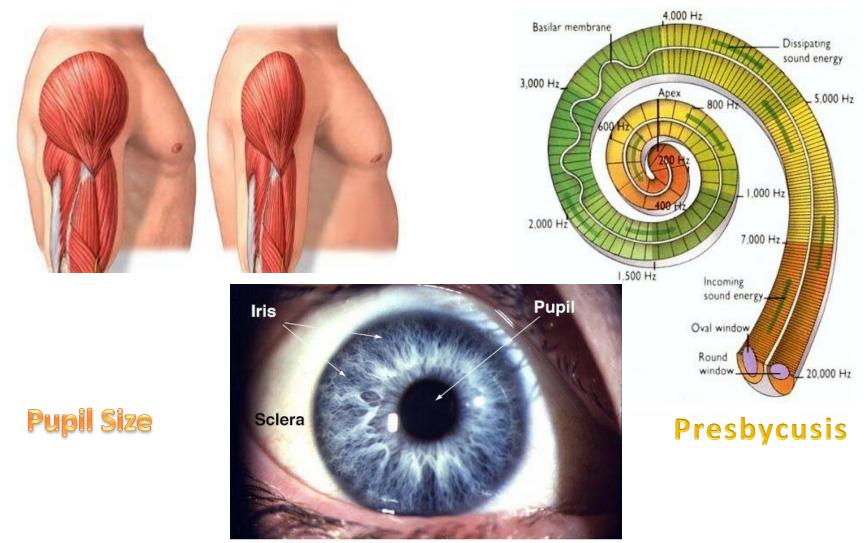
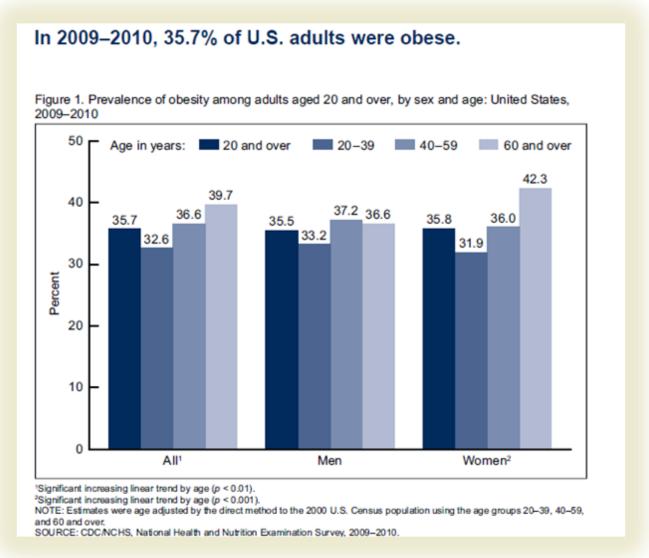


Fig. 1. View of the human eye

#### Data is Pointing toward a Workforce of Diminishing Physical Capacity and Poorer Health



# **Effects of Overweight and Obesity**

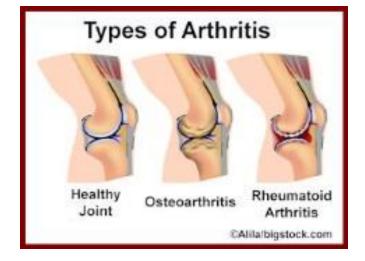
- Risk for developing the following conditions increases:
  - Coronary heart disease, Type 2 diabetes, Cancers, Hypertension, High total cholesterol or high levels of triglycerides, Stroke, Liver and Gallbladder disease, Sleep apnea and breathing problems, Osteoarthritis, etc.
- Overweight is defined as a body mass index (BMI) of 25 or higher; obesity is defined as a BMI of 30 or higher.

#### **Chronic Disorders and Diseases**

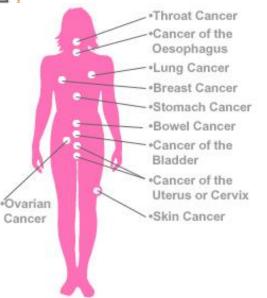












# Overweight and Obesity Impact

- Potentially contribute or hasten an injury
- Can affect the healing process after an injury
  - It induces complex negative effects on multiple organ system functions and processes, including issues related to wound healing
- Your weight is the result of many factors
  - Environment, family history and genetics,
     metabolism (the way your body changes food and oxygen into energy), behavior or habits, etc.

# Age of the Workforce is Increasing and Health Decreasing

44%

Workers > 45

38%

• Obesity in  $\geq 45$ 

37%

 Workers that plan to work beyond age 65

# The State of Obesity in Florida

Sources: Current diabetes (2014) and hypertension (2013) rates are from <u>The State of Obesity 2015 [PDF]</u>; 2010 diabetes, hypertension, heart disease, arthritis and obesity-related cancer numbers and projected cases of obesity-related health problems related are from <u>F as in Fat 2012 [PDF]</u>.

Current adult **diabetes** rate **11.3%**Rank among states **15/51** 

Current adult **hypertension** rate **33.5%**Rank among states **16/51** 

**Heart disease** cases **1,412,352**Projected cases of heart disease in 2030 = 6,188,174

**Obesity-related cancer** cases **352,183**Projected cases of cancer in

2030 = 869,214

Current adult obesity rate 26.8% Rank among states 35/51

Obesity rate by gender Men 26.5% Women 24.1%

Obesity rate by age

18-25 16.5%

**26-44 25.7%** 

45-64 32.1%

**65+ 25.8%** 



#### **Impact on Work-Related Injuries**



#### Impact on Your WC Costs

- Older workers tend to have fewer accidents, but injuries tend to be more severe
- Recovery time may be prolonged
- Chronic, pre-existing conditions can make treatment more complex
- Therefore, severity of accidents increases as related to the aging process compounded by pre-existing health conditions

# **WC Claim Cost Study**

- \$4 billion in WC claims from 2007 2016
- To monitor the impact of work-related injuries to aging workers
- Found consistently higher average costs for older claimants across all industry groups
- This trend varied in degree by industry, but only by the pitch of the slope
  - Example: The 45-54 year old claimants in the
     Manufacturing Industry group's average claim cost was
     52% higher than 25-35 year old claimants (Figure 2)

#### **Results – All Industries**

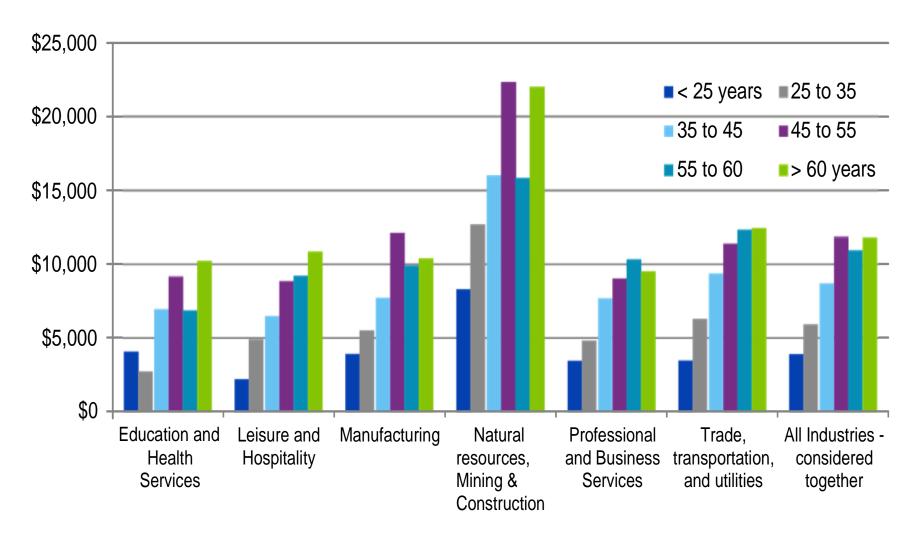
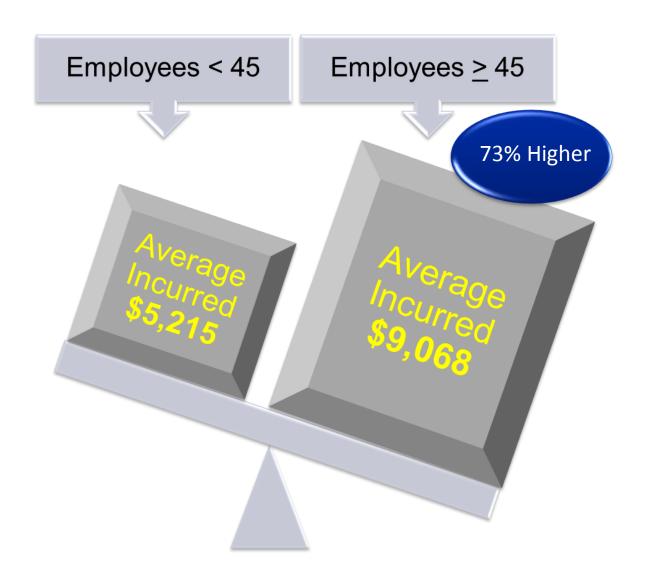
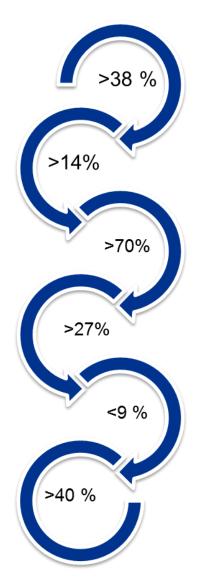


Figure 2: Results from Aon Laser report

#### **Data Reveals Significant Cost Differences**



#### **Key Cost Drivers on > 45 Claims**



- Percentage of WC claims with Temporary Total Disability (TTD) payments
- Average TTD days per TTD claim
- Average value of indemnity paid claim with greater than 7 days of TTD
- Medical only to Indemnity claim conversion rate (for all claims)
- Claim Closure Rate (within the most recent 12 months)

Percentage of Litigated claims

# Three Key Areas Require a Closer View



1. Rethink the physical and cognitive demands

2. Modify the claims process to improve postloss response and management of the claim

3. Partner with Human Resources to create prescriptive wellness programs

#### **Rethinking the Work Environment**



#### What can be done?

- Enhance your EHS program toward the older employee
- Re-evaluate work areas/stations and job tasks
- Provide the "new" training to all employees
- Rethink your wellness programs for injury prevention
  - smoking cessation, weight management, annual health assessments, fitness coaching, etc.

#### **Methods of Accommodation**

#### For the following issues:

- Vision
- Hearing
- Cognitive Ability
- Physical Ability
- Slip, Trip and Fall



#### Vision

- Adequate lighting including task lighting
- Decrease glare on equipment and video displays
- Video display software adjustments (font/color)
- Magnification for small objects
- Daytime driving



# Hearing

- Reduce noise levels including background and high-frequency noises
- Relocate, enclose or replace excessively noisy or loud equipment
- Use sound-absorbing materials when considering workplace design
- Address noise-related complaints
- Ensure alarms are audible with visuals (strobe lights)



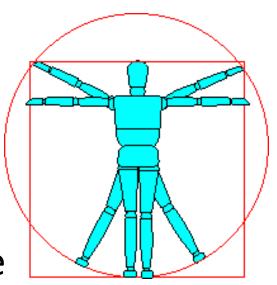
# **Cognitive Ability**

- Minimize the complexity of tasks
- Automate certain processes
- Increase time between steps
- Reduce need for multitasking
- Increase decision-making time
- Eliminate clutter on VDT screens & work areas



# **Physical Ability**

- Adequate material handling equipment to reduce or eliminate heavy lifts
- Review tasks to reduce back, shoulder and knee strains
- Tasks should have a comfortable range of motion
- Job rotation to reduce RMDs
- Layout of production lines
- Strength training and balance exe

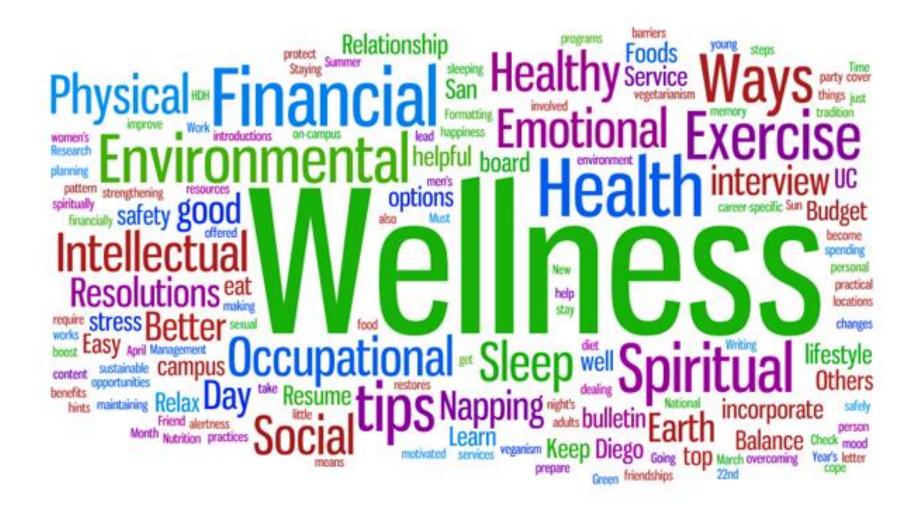


# Slip, Trip and Fall

- Assess walkways for uneven surfaces, cracks and changes in grade
- Slip-resistant footwear, flooring and floor dressing procedures/products
- Improve stairways and ramps
  - Handrails, anti-slip treads,
     correct height, illumination
- Good housekeeping

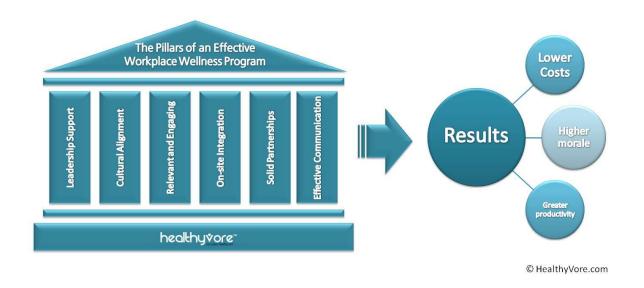


#### **Rethinking Wellness**



### **Wellness Programs**

- Align wellness programs with injury trends on the Workers' Compensation side
- Deliver innovative and meaningful solutions to meet aging employees needs



#### **Benefits Programs**

- Align with age-specific data trends
- Support WC, STD, LTD, trends
- Align with safety and ergonomics program
- Understand and develop strategies for casual absence for aging employees

(e.g., care taker programs, flex schedules, etc.)

#### **Human Resources Programs**

- Assess workforce profile and age stratification
- Understand production demands and review for jobs for age-appropriateness
- Understand absenteeism and structure work in ways that reduce fatigue and improve retention
- Create synergist program within the organization

#### **Your Challenge**

#### What does it mean for your workers?

Consider the following when deciding on accommodations:

- Impact of older workers on the business
- Advantages to having older workers
- Injuries to older workers that have occurred in the past
- Tasks and jobs that may increase risk to older workers



# **Questions?**



#### **Additional References**

BLS

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#### AARP

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#### Ageonomics

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